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Theme: Disruption in the Library, the Laboratory, the Classroom

The global struggle for access to material and intellectual resources for the production of knowledge is intensifying. Consequently, the open access movement, embodied in initiatives like Open Access 2020 and SPARC, is gaining momentum over the subscription model as the benefits to society of opening access to research outputs and educational materials become increasingly self-evident. Increasingly, research and academic institutions, either by choice or force of circumstance, are walking away from publisher deals based on the subscription model.

Against this backdrop, the South African higher education sector is in crisis and disruption. The South African bill of rights in the South African Constitution (1996) states that everyone has the right to further education, which the state, through reasonable measures, must make progressively available and accessible. Instead, the opposite is happening due to progressive under-funding by the state and global forces including rising inflation. The reality is that higher education and the production of knowledge is becoming progressively unavailable and inaccessible.

While the sector strives to get back on track, this conference will assist library and information practitioners to make sense of developments, hone skills and develop strategies to deal with the disruption.
Chairperson’s Welcome

It gives me great pleasure to welcome SANLiC members, delegates, presenters and business partners to the warm, sunshine north coast of Durban, where we have only two seasons – summer and hot summer!

This biennial conference hosted by SANLiC has become extremely popular because of the focussed nature of the content and therefore appeals to practitioners working in the area of electronic resources. Our business partners are particularly happy to support this event because of the opportunity to engage with key persons who drive decision making regarding electronic and digital resource purchasing. This conference, however, aims to take us out of the comfort zone that we have become accustomed to, causing us to engage with Disruption in the Library, the Laboratory, the Classroom…

The traditional business of SANLiC, negotiating pricing and contracts for proprietary electronic resources, is at risk, and unless we accept this fact and interrogate the forces at play contributing to the risk, we will find ourselves standing on the platform peering at the back of the train racing down the tracks. The question at the centre of the discussion is whether information as we know it is currently affordable or not.

I take this opportunity to thank the SANLiC Director, Glenn Truran, the Licencing Manager, Nora Buchanan and the Administrator, Naomi Gaines, for their organisation of this event and the programme.

My best wishes to all for a fruitful and engaging conference.

Laila Vahed – SANLiC Chairperson
The success of this conference would not be possible without the financial support of the sponsors. SANLiC would like to thank the following:

Meet our sponsors

Keynote Speaker

Gala Dinner Guest Speaker

Gala Dinner Beverages

National Speakers

Delegate Sponsorships

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Programme Adverts
Pre-conference day – Monday 22 May
- SANLiC / USAf closed workshop on strategy for dealing with the funding crisis in relation to digital collections (12h00 – 17h00)
- Exhibitor setup day (from 14h00)
- Early registration – 18h00 to 20h00
No dinner arrangements planned.

Day One – Tuesday 23 May

<table>
<thead>
<tr>
<th>Session</th>
<th>Time</th>
<th>Topic</th>
<th>Presenter</th>
<th>Pg.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Registration</td>
<td>08h00</td>
<td>Registration and exhibition time</td>
<td>Foyer and Exhibition Hall</td>
<td></td>
</tr>
<tr>
<td>Opening Session and Keynote Address Chair: Ujala Satgoor</td>
<td>09:30</td>
<td>Housekeeping</td>
<td>Space Flight Attendants</td>
<td></td>
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<tr>
<td></td>
<td>09:35</td>
<td>Welcome message from the SANLiC Board</td>
<td>SANLiC Chairperson</td>
<td></td>
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<tr>
<td></td>
<td>09:50</td>
<td>USAf and open access</td>
<td>USAF representative - tbc</td>
<td></td>
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<tr>
<td></td>
<td>10:05</td>
<td>The Liège model of Green Open Access mandate:</td>
<td>Bernard Rentier (via live feed)</td>
<td>8</td>
</tr>
<tr>
<td></td>
<td>10:25</td>
<td>Open Access 2020: a global initiative to drive large-scale transformation of the subscription system</td>
<td>Ralf Schimmer</td>
<td>6</td>
</tr>
<tr>
<td></td>
<td>10:55</td>
<td>Exhibition opening and sponsor recognition</td>
<td>SANLiC Chairperson</td>
<td></td>
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<tr>
<td>Tea</td>
<td>11:00</td>
<td>Tea and Exhibition</td>
<td>In Exhibition Hall</td>
<td></td>
</tr>
<tr>
<td>Session 2 Chair: Gwenda Thomas</td>
<td>11:40</td>
<td>National site licensing – an update</td>
<td>To be confirmed</td>
<td></td>
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<tr>
<td></td>
<td>11:50</td>
<td>The power of community: SCOAP3 and its success in flipping journals in high-energy physics</td>
<td>Ralf Schimmer</td>
<td>7</td>
</tr>
<tr>
<td></td>
<td>12:10</td>
<td>Open access transitional process and challenges within the National System of Innovation</td>
<td>Lazarus Matzirofa &amp; Daisy Selematsela</td>
<td>9</td>
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<tr>
<td></td>
<td>12:30</td>
<td>Question time</td>
<td></td>
<td></td>
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<tr>
<td>Lunch</td>
<td>12:45</td>
<td>Lunch and Exhibition</td>
<td>In Exhibition Hall</td>
<td></td>
</tr>
<tr>
<td>Session 3 Chair: Lucille Webster</td>
<td>13:55</td>
<td>Decolonising the university in South Africa: the role of research publication</td>
<td>Eve Gray</td>
<td>10</td>
</tr>
<tr>
<td></td>
<td>14:15</td>
<td>Africa embraces open science and open data: introducing the African Open Science Platform</td>
<td>Ina Smith</td>
<td>11</td>
</tr>
<tr>
<td></td>
<td>14:35</td>
<td>Open publishing: a social justice imperative for African development</td>
<td>Reggie Raju</td>
<td>12</td>
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<tr>
<td></td>
<td>14:55</td>
<td>Question time</td>
<td></td>
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<tr>
<td>Tea</td>
<td>15:10</td>
<td>Tea and Exhibition</td>
<td>In Exhibition Hall</td>
<td></td>
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<tr>
<td>Session 4 Chair: Vivian Ayel</td>
<td>15:40</td>
<td>Nelson Mandela Metropolitan University (NMMU) Library and Information Services in support of open access</td>
<td>Robert J Pearce</td>
<td>13</td>
</tr>
<tr>
<td></td>
<td>16:00</td>
<td>Open access and SPARC Africa</td>
<td>Jeremiah Pietersen</td>
<td>14</td>
</tr>
<tr>
<td></td>
<td>16:20</td>
<td>Scopus: safeguarding against predators</td>
<td>Lucia Schoombee, Elsevier</td>
<td>23</td>
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<tr>
<td></td>
<td>16:40</td>
<td>Question time</td>
<td></td>
<td></td>
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<tr>
<td>Close</td>
<td>16:55</td>
<td>Interaction with vendors</td>
<td>In Exhibition Hall</td>
<td></td>
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<tr>
<td>Dinner</td>
<td>18:30</td>
<td>Exhibition buffet dinner</td>
<td>In Exhibition Hall</td>
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</table>
## Day Two – Wednesday 24 May

<table>
<thead>
<tr>
<th>Session</th>
<th>Time</th>
<th>Topic</th>
<th>Presenter</th>
<th>Pg.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Session 5 Chair: Paiki Muswazi</td>
<td>08:30</td>
<td>Shifting from mandates for our researchers to a mandate for our money: the practical approach of OA2020</td>
<td>Ralf Schimmer</td>
<td>7</td>
</tr>
<tr>
<td></td>
<td>09:20</td>
<td>Question time</td>
<td></td>
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<tr>
<td>Comfort break</td>
<td>09:30</td>
<td>Comfort break</td>
<td></td>
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</tr>
<tr>
<td>Session 6 Chair: Pateka Ntshuntshe-Matshaya</td>
<td>09:45</td>
<td>ACS Publications overview 2017 – update, and OA initiatives</td>
<td>Alastair Cook, ACS Publications</td>
<td>23</td>
</tr>
<tr>
<td></td>
<td>10:05</td>
<td>ScienceDirect Topic Pages – solutions to face an age of information overload</td>
<td>Joe Hayton, Elsevier</td>
<td>23</td>
</tr>
<tr>
<td></td>
<td>10:25</td>
<td>A world of company information!</td>
<td>Anton Luckhoff, Bureau van Dijk</td>
<td>23</td>
</tr>
<tr>
<td></td>
<td>10:35</td>
<td>Question time</td>
<td></td>
<td></td>
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<tr>
<td></td>
<td>10:45</td>
<td>Emerald, the first 50 years (1967 – 2017)</td>
<td>Sibu Zondi, Emerald</td>
<td>23</td>
</tr>
<tr>
<td>Tea</td>
<td>10:50</td>
<td>Tea</td>
<td>In Exhibition Hall</td>
<td></td>
</tr>
<tr>
<td>Session 7 Chair: Shirlene Neerputh</td>
<td>11:20</td>
<td>Electronic resource licenses and SA law</td>
<td>Louis van Niekerk</td>
<td>16</td>
</tr>
<tr>
<td></td>
<td>11:40</td>
<td>Information resource strategy during the dry seasons</td>
<td>April Magodongo Mahlangu</td>
<td>17</td>
</tr>
<tr>
<td></td>
<td>12:00</td>
<td>Electronic resource agreements and the role of principled negotiation skills versus positional bargaining</td>
<td>William Thomson</td>
<td>18</td>
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<tr>
<td></td>
<td>12:20</td>
<td>Question time</td>
<td></td>
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<tr>
<td>Lunch</td>
<td>12:35</td>
<td>Lunch</td>
<td></td>
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<tr>
<td>Session 8 Chair: Mushoni Mulaudzi</td>
<td>13:45</td>
<td>The best of Alexander Street Video and Historical Collections from ProQuest in 10 minutes!</td>
<td>Greg Judelson, ProQuest</td>
<td>24</td>
</tr>
<tr>
<td></td>
<td>13:55</td>
<td>Strategic e-book acquisition in partnership with ProQuest</td>
<td>Jessica Porter, ProQuest</td>
<td>24</td>
</tr>
<tr>
<td></td>
<td>14:05</td>
<td>E-resources @ World Scientific Publishing</td>
<td>Nthako Zondi, RegExpress</td>
<td>24</td>
</tr>
<tr>
<td></td>
<td>14:10</td>
<td>Access Nobel Prize winning e-books on Oxford Scholarship Online through EBA</td>
<td>Ahmad Inchassi, Oxford University Press</td>
<td>24</td>
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<tr>
<td></td>
<td>14:30</td>
<td>Question time</td>
<td></td>
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<tr>
<td>Tea</td>
<td>14:45</td>
<td>Tea</td>
<td>In Exhibition Hall</td>
<td></td>
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<tr>
<td>Session 9 Chair: Robert Moropa</td>
<td>15:15</td>
<td>What do we need to build a successful knowledge base?</td>
<td>Maretha Allwright and Dorette Snyman</td>
<td>19</td>
</tr>
<tr>
<td></td>
<td>15:35</td>
<td>Identity federation, a new way to manage access to resources</td>
<td>Guy Halse</td>
<td>20</td>
</tr>
<tr>
<td></td>
<td>15:55</td>
<td>The future of information: librarians’ role in promoting informed online behaviour for informed scholarship and citizenry</td>
<td>Kamran Naim</td>
<td>15</td>
</tr>
<tr>
<td></td>
<td>16:15</td>
<td>Question time</td>
<td></td>
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<tr>
<td>Close</td>
<td>16:30</td>
<td>Interaction with Vendors</td>
<td>In Exhibition Hall</td>
<td></td>
</tr>
<tr>
<td>Gala dinner</td>
<td>19:00</td>
<td>Space Theme – Data, technology and settlement on Mars</td>
<td>Adriana Marais, beamed from planet “New York”</td>
<td>22</td>
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</tbody>
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Day Three – Thursday 25 May

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<thead>
<tr>
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<th>Time</th>
<th>Topic</th>
<th>Presenter</th>
<th>Pg.</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>08:30</td>
<td>Usage statistics: reading between the lines.</td>
<td>Maryna van den Heever</td>
<td>21</td>
</tr>
<tr>
<td></td>
<td>08:50</td>
<td>Promoting access and use of library resources in the Google Age</td>
<td>Kamran Naim</td>
<td>15</td>
</tr>
<tr>
<td></td>
<td>09:10</td>
<td>Unbundling the “Big Deal”</td>
<td>Caroline Dean &amp; Joyce Myeza</td>
<td>22</td>
</tr>
<tr>
<td></td>
<td>09:30</td>
<td>Question time</td>
<td></td>
<td></td>
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<tr>
<td>Official Closure</td>
<td>09:45</td>
<td>Closing message</td>
<td>SANLiC</td>
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<tr>
<td>Tea</td>
<td>10:00</td>
<td>Tea</td>
<td></td>
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</tr>
<tr>
<td>Consortia Manager</td>
<td>10:20</td>
<td>ConsortiaManager and workflows (SANLiC members only)</td>
<td>Nels Rune Jensen</td>
<td>18</td>
</tr>
<tr>
<td>Comfort break</td>
<td>11:20</td>
<td>Comfort break</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Closed parallel sessions</td>
<td>11:30</td>
<td>2018 negotiation preparations (SANLiC members only)</td>
<td>SANLiC</td>
<td></td>
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<tr>
<td></td>
<td>11:30</td>
<td>ConsortiaManager and workflows (Vendors only)</td>
<td>Nels Rune Jensen</td>
<td>18</td>
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<tr>
<td>Lunch</td>
<td>12:30</td>
<td>Closing lunch</td>
<td></td>
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<tr>
<td>Vendors workshop</td>
<td>13:15</td>
<td>SANLiC post conference workshop with vendors only</td>
<td>SANLiC</td>
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<tr>
<td>Close</td>
<td>14:15</td>
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**Open Access 2020: a global initiative to drive large-scale transformation of the subscription system**

Over the last 15 years, open access has come to be a shared vision of most of the world’s national and international research councils and an underlying principle in the international discourse on research policies; however, open access as a practice has yet to make any significant impact on the current paywall system of traditional subscriptions, which is as vigorous and prosperous as ever, despite its inherent restrictions on access and usage. OA2020 aims to drive change into the system with a new approach that targets the transactional side of the publishing system and the ways in which its cash flow is organized. The goal is to achieve on a larger scale what SCOAP3 has successfully done for some core journals in the field of high-energy physics: to convert journals from subscription to open access by repurposing funds currently spent on journal subscriptions into funds that support sustainable open access business models including, but not limited to, financing the essential services that publishers provide for scholarly communication. With a number of countries already adopting the OA2020 roadmap and momentum growing, an irreversible transformation of the subscription system could be achieved as early as 2020.
The power of community: SCOAP3 and its success in flipping journals in high-energy physics

After years of preparation, SCOAP3 became fully operative with the start of the publication year 2014, opening access to ten high-impact journals in the field of high-energy physics to the world. Led by the never wavering commitment of CERN, the initiative’s greatest accomplishment was the creation of a global network of supporters that has carried SCOAP3 into its second phase, beginning in 2017. Based on the concept of re-directing the previous subscription expenditure, the SCOAP3 consortium has been able to unlock 4,500 scientific papers annually, important research outputs that previously would have been hidden behind prohibitive paywalls. Moreover, it was recently announced that in 2018 the American Physical Society will join SCOAP3, a development which will immediately double the output of the project. The presentation will highlight some of the SCOAP3 milestones and focus on some success indicators that may be gleaned for similar initiatives.

Shifting from mandates for our researchers to a mandate for our money: the practical approach of OA2020

The OA2020 Initiative is based on data evidence that there is already more than enough money in the system to finance open forms of scholarly communication – publishing streams that would remove the restrictions of the paywall and enable usage rights that are congruent with the web ecology of 21st century research. The key is to overturn the obsolete business model of the subscription system and to re-organize cash flows so that our current subscription expenditures can be utilized to sustain a variety of meaningful open access publishing services. Leveraging hard numbers, OA2020 supporters have devised and are adopting a road map with practical steps to make open access the default in our publishing system.
The Liège model of Green OA mandate: a success story, and then what?

In May 2007, the Board of Administrators at the University of Liège (ULg) adopted a strong deposit mandate: full-text of articles by a ULg author or co-author published since 2002 had to be posted in the institutional repository (called ORBi for “Open Repository and Bibliography”). This provided the University with the complete inventory of its research production that it had been missing until then.

The “Liège model” found its strength in the enforcement by an exclusive link between ORBi and all internal evaluation procedures for promotions as well as for human, financial and space resource allocations. However, after a short while, the advantages and added value have shown largely as efficient as the mandate itself. Authors appreciated the reports, statistics and other practical advantages offered by ORBi. Their readership and the number of citations of their work had significantly increased.

The strength of the mandate is definitely responsible for the overwhelming success of ORBi. A recent study by the European project “PASTEUR4OA” showed that 87% of the articles by ULg authors found in Scopus and Web of Science can be found also in ORBi while the average compliance rate in repositories with a “softer” mandate (i.e. not really enforced) is only 17%, and 7% if there is no mandate at all.

However, the ultimate success of ORBi would be reached only if all research institutions would apply the same rule and would thereby make the whole scientific knowledge open on the web, free from all profit-oriented restrictions. Publicly run repositories will be key to unrestricted sharing of science. It is time for the research community to wake up and answer this simple question: “why do we publish our results?”
OA transitionary process and challenges within the National System of Innovation

The presentation will also highlight developments in National System of Innovation and the region regarding the awareness of open science and open data and perceived challenges. The objective of this presentation is to outline a road map how the NRF’s Open Access Mandate implementation, alignment of academic institutions and academic libraries to comply with technical requirements - repositories alignment and associated metadata standards. As a national funder, the NRF needs to ensure that all national publicly funded research outputs are openly accessible as a public good, by synthesizing important research in three major areas: academic, economic and societal.

**SPEAKER**

**Lazarus Matizirofa**  
Acting Executive Director, Knowledge Management Corporate,  
National Research Foundation

Lazarus heads the Data, Content and Curation Management Services (KMC) unit, which deals with digital curation of NRF-Funded Research Outputs, Knowledge Networking Databases, the NRF’s Open Access (OA) Strategy, and Digitisation.

He is also a member of the Confederation of Open Access Repositories (COAR) Next Generation Repositories Working Group. Lazarus has a Master of Library and Information Science (MLIS) degree from the University of Cape Town and is currently studying for a doctoral degree looking at the impact of OA publishing as a mode of knowledge production in the South African universities.

**SPEAKER**

**Dr Daisy Selematsela**  
Executive Director, Library Services,  
University of South Africa (UNISA)

Daisy holds a doctorate in Information Science (D.Litt et Phil) from the University of Johannesburg, has extensive experience in information management and related fields and serves on numerous national and international boards and committees.

Her areas of interest include data management, digitisation and preservation, information literacy, records management and transformation and change management. She has published articles in accredited journals and has contributed to UNESCO and WHO reports.

A recipient of several awards and accolades, Daisy recently received the Knowledge Management Leadership Award 2016 conferred by the Global Knowledge Management Congress and, on 1 May 2017, the University of Johannesburg conferred upon her a professorship: Professor of Practice of Information and Knowledge Management.
Decolonising the university in South Africa: the role of research publication

Student demands for the “decolonisation of the university” have resulted in lively debate about the Africanisation of the curriculum and of research in South Africa. However, little attention has been paid to the role played by an essentially neo-colonial scholarly publishing system in maintaining North-South hierarchies, through metrics for journal rankings and Impact Factors to evaluate “global” university reputations and academic promotion systems.

Deeply entrenched and insidious, the dominant scholarly publishing system, now in the hands of giant global corporations, challenges countries like South Africa to envisage its own requirements for research publication systems aligned with the real needs of an African country in the digital world of the 21st century.

Eve is an internationally recognised specialist on open access and the geopolitics of scholarly publishing, a perspective that has gained a new level of urgency in the wake of recent student demands for the ‘decolonization of the university’ in South Africa.

Ms Gray’s interest in the disruptive potential of digital media in scholarly publishing goes back to the 1990s, when she was the Director of Wits University Press, helping rebuild a scholarly list post-apartheid at a time when the internet was in its very early stages. She has subsequently worked as a publishing consultant and researcher, probing the contradictions in research publication policy in South Africa.
Africa embraces open science and open data: introducing the African Open Science Platform

Open access is not a new concept on the African continent, and much has been done in terms of open access institutional repositories, open access scholarly journals, and open access policies and funder statements, e.g. the NRF Open Access Statement (South Africa). More openness in research is however required – also in terms of the underlying data supporting published peer-review research. In this presentation, we will look at the definition of open science, the rationale behind open science, and the benefits it will bring to work towards a sustainable environment for all.

We will also introduce the African Open Science Platform, which is an outcome of the Accord on Open Data in a Big Data World. This three-year SA DST/NRF-funded project is managed by the Academy of Science of South Africa (ASSAf), and directed by ICSU CODATA (France).

Ina’s research focus is the adoption of open access publishing in the global south, with specific emphasis on Africa. She holds a Masters’ Degree from the University of Pretoria in Computer-Integrated Education, a Higher Education Teaching Diploma, and an Honours Degree in Library and Information Science.

She has vast experience working in open access at the University of Pretoria and Stellenbosch University – in repositories, journal publishing and conference publishing. She is currently employed as a planning manager at the Academy of Science of South Africa (ASSAf), where she is working on a DST/ASSAf/ICSU/CODATA project for an African Open Science Platform. She is also a DOAJ Ambassador for the southern Africa region. In 2014 she received the LIASA President’s Acknowledgement for Exceptional Contribution (2014), in 2011 she was a runner-up in the international EPT Award for Open Access, and in 2016 she shared the LIASA Librarian of the Year award with Laila Vahed.
Open publishing: a social justice imperative for African development

The tightening of library acquisition budgets must be viewed against the backdrop of a demand from the student bodies, as reflected in the last 18 months or so of protest, for free, quality, decolonised higher education.

The demand for decolonised higher education must be viewed against the backdrop of small markets for African content rendering such publications a financial risk for small African publishers as large international publishers have little or no interest in publishing material with small markets.

One of the possible ways forward is for libraries to play a much more proactive role. The role of “library as a publisher” is fast gaining momentum internationally. This paper will examine the new trend of ‘library as a publisher’ from the global south perspective. It will also examine the provision of free textbooks using open platforms as a possible contribution to the quest for free and decolonized quality education.

Reggie has worked in academic libraries for more than 30 years. He holds a PhD from the University of KwaZulu-Natal, South Africa.

Currently, he serves on the Academic and Research Libraries Standing Committee of IFLA and is the interim chair of the SPARC Africa Working Group. His research area is research librarianship with a specific focus on scholarly communication.

He is the co-editor of the first two open access books published by UCT Libraries and has published a number of articles in national and international journals and has written a number chapters in books.
SPEAKER
Robert Jacob Pearce
Director of Library and Information Services, Nelson Mandela Metropolitan University (NMMU)

Robert is presently the Director of Library and Information Services at the Nelson Mandela Metropolitan University (NMMU) in Port Elizabeth. He holds, amongst other qualifications, a Masters Degree in Librarianship from the University of South Africa (UNISA) and a Diploma in Industrial Psychology, also from UNISA. He has been a librarian for the past 42 years of which 30 years were spent at the university libraries of NMMU, UNISA, Venda and the Vaal University of Technology.

He has published articles and chapters in books on librarianship and Afrikaans literature in various countries such as the Netherlands, Belgium and South Africa. Since 2007 he has been a member of the South African Academy for Science and Arts. He is an avid musician (guitar and vocals), dramatist and poetry writer.

Nelson Mandela Metropolitan University (NMMU) Library and Information Services in support of Open Access

The Nelson Mandela Metropolitan University Library and Information Services (NMMU LIS) in Port Elizabeth embarked on supporting the open access initiative in 2015 through an open access workshop that included speakers from the National Research Foundation (NRF), librarians from various South African universities and the Academy of Science of South Africa (ASSAf). The paper will focus on amongst others: open access and what it entails, open educational resources (OER), the NRF Statement on Open Access, writing an open access policy, signing of the Berlin Declaration, starting an institutional repository (with guidelines and terms of reference for an institutional repository task team), and the NMMU LIS contribution to open access.

The speaker was also responsible for writing the Open Access Policy for NMMU and the driver to ensure that the NMMU signs the Berlin Declaration and will share these experiences and difficulties to obtain “buy-in” from the university authorities and how to overcome that.
Open access and SPARC Africa

Open access (OA) is not new to the academic space. It has existed for over 15 years, but only in the last few years, largely driven by increasingly high costs of academic resources, has it become a serious alternative to traditional publishing processes. Over the years, additional “open” conversations have surfaced in the academic environment; ranging from “Open science”, “Open education”, “Open educational resources” and “Open source”; debatably falling under the umbrella of “Open Scholarship” or an “Open Agenda”. This paper attempts to present clarity on the use and discourse around these terms, guided by the principles of open in relation to the Scholarly Publishing Academic Resources Coalition (SPARC) US. Directed by the principles of SPARC US and the success of SPARC US unifying open projects globally, this paper also attempts to provide a background on the formation of SPARC Africa – an African chapter of the US body – including the constitution thereof and its suitability aiding an advancement of open scholarship on the African continent. Motivated by the spirit of ‘Ubuntu’, SPARC Africa aims to establish a community to support “Open” on the African continent to help address challenges faced in advancing “Open” at African institutions of higher education.

Jeremiah recently completed his master’s in LIS with a focus on developments in academic libraries spurred on by technological advancements.

Emanating from the conclusion of the study and his current duties, Jeremiah has developed an interest in the establishment of digital scholarship services in academic libraries in the developing context.

Having been involved in Open projects and the beginnings of SPARC Africa – he is interested in advancing open access on the African continent. Other research interests include open publishing and the successful marketing of academic library services.
Kamran Naim
Strategic Development Manager,
Annual Reviews in Palo Alto, California

Kamran is Strategic Development Manager for the non-profit publisher Annual Reviews in Palo Alto, California, and is also a Doctoral Candidate and Research Lead at the Stanford University Graduate School of Education. His interests span the breadth of scholarly publishing from issues relating to access (particularly examining new models for open access), to accessibility and usability of research information. He has worked extensively in the developing world to implement technical solutions to support capacity building through broader access and visibility of research. At Annual Reviews he works to advance the organization’s mission to support and advance research communities through a range of innovative programmes that seek to maximize the positive impact of science on humanity.

The future of information: librarians’ role in promoting informed online behavior for informed scholarship and citizenry

“We are drowning in information, but starved for knowledge”: The predicament of information overload and challenges in establishing trust and authority online have been brought to the forefront of global intellectual, social and political discourse. Beyond controversies relating to the sharing of ‘fake news’, studies have demonstrated that students in some of the world’s most prestigious and selective universities have trouble judging credibility of online information. Furthermore, challenges to the legitimacy of online information have bled into the mainstream of scholarly communication. In addition to predatory and fake journals, recent scandals include researchers faking results, fraudulent peer review and the barriers to conducting and publishing replication studies that seek to either verify or disprove earlier studies. The challenges of the digital age place new responsibilities on the shoulders of librarians, who have long advanced issues of information literacy. Rather than being limited to locating items in a given library, information literacy has recognized that students needed to be equipped with skills required to identify, organize and cite information. However, information literacy must now focus on the ability of students and library patrons to interrogate, and critically evaluate the credibility and appropriateness of information sources. In recognition of a dynamic and often unpredictable information landscape and a rapidly changing higher education environment, this presentation will highlight some of the challenges information consumers face on the internet today, and will discuss measures, as well as highlight resources librarians can use to address the challenges of discovering, internalizing, evaluating and applying credible information.

Promoting access and use of library resources in the Google Age

The effective use of library resources in financially constrained times, coupled with the vast proliferation of scholarly publishing, have raised unique challenges for librarians. Subscriptions to academic databases must be justified with appropriate levels of usage by library users in the process of collection development and renewals. Studies have demonstrated that Google Scholar is now the dominant search interface for browsing and discovery of online information; yet, if not configured correctly, Google Scholar can direct users to content that is not subscribed to by the library, even where subscriptions to articles and journals are in place. The consequence is that usage is not recorded by either the library or publisher, and library users are often led to versions of articles that are not the final peer-reviewed version of record of many scholarly articles. This presentation will describe simple strategies libraries can advance at their institutions in order to ensure that users reach content that is subscribed to by their libraries in the most direct and efficient way, to improve the usage of subscribed content, and to enable collection development librarians to make more informed decisions around the use of their financial resources.
Electronic resource licenses and SA law

The license agreement is the cornerstone of an educational institution’s access to essential electronic resources, yet it does not seem to be very well understood. In South Africa specifically, there are some unique challenges that educational institutions face when it comes to renewals and budgetary considerations, which need to be provided for in such agreements.

This talk will focus on key areas of this type of license agreement in the South African legal context, using the SANLiC model institutional license agreement as an example.

Louis is an attorney specialising in commercial law and a partner at Dorrington Jessop Inc in Cape Town. He assists clients with a wide variety of commercial matters, including company law, commercial agreements, non-profit law, Broad-Based Black Economic Empowerment structures and consumer law. His clients have ranged from start-ups, non-profits, schools and universities (both public and private) to small, medium and multinational commercial enterprises. Louis enjoys the challenge of engaging with complex problems and trying to find simple, effective solutions. His firm has a strong commitment to social upliftment, conservation and education and assists many non-profit organisations operating in those sectors. Louis has a passion for learning new things and believes that it is our duty to share our knowledge with others.
Information resource strategy during the dry seasons

This paper presents an information resources strategy that can be used to respond to the current challenges faced by libraries in order to remain relevant in the current economic climate within universities. The review of literature together with the lessons learnt through the process of information resource strategy formulation and implementation are the sources of data for this paper.

The paper begins by introducing the current state of information resources subscriptions in the South African Academic library environment, then highlights factors influencing the information resources subscriptions strategy using Porter’s Five Forces Model; and Humphrey’s SWOT analyses. Porter’s value chain concept is also used as a decision making tool to decide on the main focus and role of the library in the information resource supply chain. Conclusions and recommendations are also provided.

The paper argues that quality and not quantity should be the main focus in the strategies for acquisition of information resources. Quality is viewed from the university performance indicators and not from quantity of resources or user satisfaction.

April is the Head of Library Centralised Support Services and is responsible for library quality at the Tshwane University of Technology (TUT) Library and Information Services (LIS). He holds an Honours degree in Information Science for Development from the University of Pretoria and is finalising his Masters degree in Business Administration with Tshwane University of Technology Business School. He has been in the library profession for 16 years with some years spent at the Universities of Pretoria and Johannesburg. April is a visionary leader, action oriented and a change agent. Strategic management, quality, project management and customer experience in academic libraries are his areas of specialty. He has done research on customer needs, market research and library impact or value in higher education institutions. He believes that any organisation exists to add value and that without “value add”, the organisation naturally ceases to exist.
Electronic resource agreements and the role of principled negotiation skills versus positional bargaining

Is it possible to negotiate an electronic resource license agreement between a publisher and a library or library consortium where both parties believe they have “won” or is it always the case that one or both parties have to “give in” to the other party’s demands or position in order to reach an agreement?

This presentation will briefly explore how to negotiate an agreement without giving in. It will draw from Fisher, Ury and Patton’s bestselling work; “Getting to Yes” and will introduce an approach of finding agreement where both parties “win”.

William is an attorney of the High Court of South Africa and an Accredited Commercial and Civil Mediator with the Centre for Effective Dispute Resolution (CEDR) (UK). He is also an Accredited Labour Mediator, a part-time Senior Commissioner at the Commission for Conciliation Mediation and Arbitration (CCMA) and an Alternative Dispute Resolution (ADR) Practitioner with a number of public and private sector Bargaining Councils and Dispute Resolution Agencies. William conducts training and other processes for the CCMA, Bargaining Councils and the International Labour Organisation (ILO) in the SADC Region and he is also attached to a number of South African Universities where he lectures and presents courses on Conflict Management, Labour Dispute Resolution and Negotiation and Mediation Skills.
What do we need to build a successful knowledge base?

Librarians need correct metadata and support from suppliers to build a successful knowledge base for their library users.

This paper examines the realities of building customized metadata sets based on information supplied by the various role-players; including consortiums, publishers, aggregators and ILS systems vendors. It highlights the difference in metadata sets for consortium-wide deals and single subscriptions, the impact of incorrect or insufficient title data, the lack of incomplete ISSN/EISSN data and the importance of correct start/end dates, enumeration and embargo data.

It explains how ILS systems translate and match incoming metadata and the problems librarians face when subscription metadata sets supplied to Knowledge Base providers are incomplete or incorrect.

SPEAKER
Maretha Allwright
Manager of the SEALS Consortium Business and Systems, Eastern Cape academic Libraries

Maretha has managed the SEALS consortium business and systems for the Eastern Cape academic libraries since 2008. The SEALS consortium uses a suite of Innovative Interfaces Inc. software products to stay in line with current technological developments and to manage print, electronic and digital resources in the consortium. She obtained a BA Library Science degree at the University of the Orange Free State in 1974 and an Information Science honours degree at Stellenbosch University in 2001. Her career started in 1975 at the Bloemfontein Public Library. She switched to academic libraries in 1989 and moved to the United Kingdom in 2003 where she worked in academic libraries and the Natural History Museum in London for some years.

SPEAKER
Dorette Snyman
Collection Developer: Commercial Electronic Resources, Unisa Library

Dorette is Collection Developer: Commercial Electronic Resources at the University of South Africa (UNISA) Library. She is responsible for the management of the library’s electronic resources that includes the selection, licensing, fund management, access management and collection analysis of the library’s collection of major publishers’ journal agreements, database subscriptions and major reference works. With the recent implementation of the Library’s Encore Duet Discovery Service this also includes the implementation and accessibility of the library’s e-resources knowledgebase within the EBSCO EDS. Dorette holds a B.Bibl (Hons) from the University of Pretoria and is a long-standing member of LIASA.
Guy is the SAFIRE Project Director at the Tertiary Education and Research Network of South Africa (TENET). Whilst primarily focused on identity federation, his role at TENET has expanded to include a number of trust and identity services. Prior to joining TENET he was Rhodes University’s IT Operations Manager, and was also involved in the technical operations of the SEALS library consortium.

Identity federation, a new way to manage access to resources

The problem of who is entitled to access resources and how to control that access has plagued universities since the dawn of the commercial Internet. Historically institutions have resorted to restricting access to on-campus users or maintaining separate user databases for each service.

However in a modern, mobile, cloud-based world these solutions seem cumbersome and dated. Universities worldwide have attempted to address this problem first by forming national academic identity federations, and later by inter-federating globally. Until recently these technologies have not been accessible to South African institutions. However, the South African Identity Federation (SAFIRE) was recently accepted as a member of the eduGAIN global academic inter-federation (the web equivalent of the eduroam roaming service). This presentation will look at how these developments can be leveraged to improve user experiences and simplify access to electronic resources.

Adriana is a quantum biophysicist, best known as one of the 100 Mars One Project astronaut candidates in the running to move to the red planet in 2026.

Dr Marias will share insights as a researcher, inspire delegates and remind the conference why, despite the disruption, it is an exciting time in the four billion year history of life on Earth to be alive!

Adriana will speak at the gala dinner via a live feed from New York.
Usage statistics: reading between the lines

With our tight and shrinking budgets, libraries are facing difficult decisions and must develop strategies to reconsider their online resources subscriptions. It is important to recognize that individual electronic journals, e-books, and databases each represent unique types of e-resources content, and that the usage metric employed for each should be selected accordingly.

Since most database vendors provide monthly usage statistics, many libraries rely on this information to assist with collection development decisions regarding subscribed electronic resources. Although these reports may have helped libraries compare their own usage over time, they provide no added context, nor any indication of what “high” or “good” usage might be for any individual resource.

This presentation will focus on the many factors to take into consideration before a final decision can be made regarding the value of specific electronic resources.
Unbundling the “Big Deal”

UCT Libraries withdrew from 3 of the SANLiC “Big Deal” e-journal packages as part of a 2015 subscription cancellation that was undertaken due to budget cuts. This is a follow up to the presentation at the 2015 SANLiC Conference Subscription review at UCT Libraries: the good, the bad and the ugly. UKZN’s library materials budget for 2017 was cut by more than 36% and the library was forced to make some hard decisions. After much deliberation they decided to cancel ScienceDirect.

This presentation describes the processes undertaken to unbundle packages, the aftermath, and the lessons learnt.

SPEAKER
Caroline Dean
Acting Deputy Director: Technical Services, UCT Libraries

Caroline is currently Acting Deputy Director: Technical Services at UCT Libraries. She moved to this temporary role in March 2017 from her post as Acquisitions Manager, a position she has held since July 2013. Prior roles include Electronic Resources Librarian (June 2000 to September 2013) and manager of the Commerce Information Services Section (August 2007 to July 2011). Her library career started out in the UCT Health Sciences Library where she occupied various roles between December 1991 and mid-2000. She is a member of the Sabinet Library Products Advisory Committee: Reference and Collection Development and EBSCO’s Asia, Africa and Oceania Academic Advisory Board.

SPEAKER
Joyce Myeza
Library Director, University of KwaZulu-Natal

Joyce is the Library Director at the University of KwaZulu-Natal. She holds a Master of Science degree in LIS from Simmons College, Boston MA, and is currently registered for a Doctorate in Business Administration at Bath University, United Kingdom. During her more than 20 years working in libraries Joyce has worked as a cataloguer, subject librarian and in library management. She is passionate about libraries and has served on a number of committees in LIS associations both in South Africa and in the United States. The recipient of several awards, Joyce is also a published author and recently collaborated with Professor Franco Frescura to compile the Illustrated Glossary of Southern African Architectural Terms: English – IsiZulu, published by UKZN Press.
Day 1 – Session 4

**Scopus: Safeguarding against predators**

Lucia Schoombee, Elsevier

Authors enter treacherous terrain these days when they publish. Lurking, are predatory journals, highjacked editorial boards and obscurity amongst others. As libraries, governments and ranking organisations across the world look to Scopus as a source of quality journals, the responsibility increases to ensure high quality selection processes which can be trusted. This presentation will outline the steps Scopus takes to safeguard against inferior and fraudulent journals. Prominent discussion points will include content selection criteria, re-evaluation of titles and metrics to distinguish quality.

Day 2 – Session 6

**ACS Publications overview 2017 – update, and OA initiatives**

Alastair Cook, ACS publications

Alastair Cook, Regional Sales Director EMEA for ACS publications, will be giving an overview on publishing and journal updates on ACS, an overview of ACS OA initiatives, existing and upcoming, and a look into South African specific data, and other ACS activities to support chemists and information professionals in South Africa and across the region.

**ScienceDirect Topic Pages – solutions to face an age of information overload**

Joe Hayton, Elsevier

In an age of information overload, helping researchers make sense of what’s going on in a research area is crucial. Current systems leave researchers to sort, sift, and self-curate supporting information. Topic Pages is Elsevier’s answer by enhancing co-usage to improve the speed, selectivity and serendipity of research and learning.

**A world of company information!**

Anton Luckhoff, Bureau van Dijk

We offer the largest dataset of global company information in existence. We provide full information on 66,000 listed companies (ownership information, financials, M&A data, director’s data and much more). Additionally, our clients have access to full information on all banks globally as well as a further 230 million private company records.

**Emerald, the first 50 years (1967-2017): our future, our passion: bringing research to life**

Sibu Zondi, Emerald

An overview of Emerald’s first 50 years of existence.
Day 2 – Session 8

The Best of Alexander Street Video and Historical Collections from ProQuest in 10 Minutes!

Greg Judelson, ProQuest

A quick look at the most exciting streaming video products from Alexander Street and core historical collections from ProQuest.

Strategic e-book acquisition in partnership with ProQuest

Jessica Porter, ProQuest

Collection development with finite funding is a constant battle for university libraries. Find out how 30 years’ of experience enables ProQuest to meet the needs of individual libraries. Drawing from experience working with many UK institutions over the last four years, Jessica will look at how those strategies can support your purchasing strategies with that finite budget.

E-resources @ World Scientific Publishing

Nthako Zondi, RegExpress

Find out more about the electronic information resources published by World Scientific Publishing.

“Publish or Perish” still holds true:
Access Nobel Prize winning e-books on Oxford Scholarship Online through EBA

Ahmad Inchassi, Oxford University Press

Find out more about the success stories of this usage-based acquisition model for online books published on Oxford Scholarship Online (OSO). As of today, this online product of OUP offers comprehensive coverage of over 13,000 titles in 20 subject areas.
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